

Training and Exercises



A written plan is only a guide at best. Truly effective crisis or emergency management requires the team to be able to act with competence, skill and knowledge of the plan during the situation. This is often a time of intense pressure.

Scenario-based exercises and simulations provide team members with the best opportunity to comprehensively test the organisation's capabilities. They can be used to identify strengths and areas of improvement in a risk-free environment and rehearse proactive responses to potential crises before they occur.

EMQ prepares and implements a range of exercise formats to suit clients' individual needs. These typically involve:

Desktop exercises

Desktop exercises are low-cost, scenario-driven discussions with no physical response component, conducted around a table with a limited team.

Our facilitator will develop and direct a crisis scenario to familiarise team members with the plan's scope, objectives and linkages, as well as their respective roles and responsibilities.

Desktop exercises are useful in improving group decision-making and identifying areas for improvement.

Hypothetical exercises

These are higher-intensity facilitated desktop exercises. While they require no physical response, an expert panel representing different stakeholder interests actively engages with the team for a more dynamic and challenging scenario development.

Hypothetical exercises help sharpen decision-making skills and test the group's planning abilities.

Exercise drills

Exercise drills are action-oriented. Our trainers introduce a crisis, business continuity or emergency scenario requiring the team to activate and possibly mobilise in response.

They tend to focus on specific areas of interaction or small numbers of groups and can be an effective way to validate particular functions and evaluate capabilities in that area.

Full mobilisation exercises

These exercises enable comprehensive testing and validation of integrated crisis, emergency and business continuity management capabilities from site through to boardroom.

Full mobilisation exercises typically involve large-scale deployment of personnel and resources in response to a realistic crisis scenario, including the involvement of third party stakeholders. They provide the best opportunity to test out response and recovery processes under pressure.

“At best, a written plan can be only a guide. Truly effective crisis or emergency management relies on the competence, skills and plan knowledge that are demonstrated by team members, often operating under intense pressure”.